

Instructions for Patient Access

1. Go to <https://www.patientaccess.com/> and select the 'Register online' button located on the right hand side of the page.
2. You will now need to enter **AL3 5NP** the post code for The Lodge Surgery (*please do not worry, you are still a Redbourn patient*)
3. Select 'The Lodge Surgery' then Continue
4. When asked 'if you have received a letter from your Practice?' select **YES**.

REMEMBER

You do not need to contact us with proof of identity as this has already been done.

5. Now input your linkage key and account ID which is provided on the letter you received in the post.

Please allow 24 hours for full access to be activated.

If you have any issues, please email support@patientaccess.com

The Lodge, Highfield & Redbourn Health Centre