

## Instructions for Patient Access

1. Go to <https://www.patientaccess.com/> and select the 'Register online' button located on the right hand side of the page.
2. You will now need to enter **AL3 5NP** the post code for The Lodge Surgery (*please do not worry, you are still a Redbourn patient*)
3. Select 'The Lodge Surgery' then Continue
4. When asked 'if you have received a letter from your Practice?' select **NO. You will now see the following message**

*To obtain full access later, simply visit your practice in person with proof of your identity and they will complete the registration process for you.*

### **REMEMBER**

**You do not need to contact us with proof of identity as this has already been done.**

5. Now complete your Personal details followed by continue

Please allow 24 hours for full access to be activated.

If you have any issues, please email [support@patientaccess.com](mailto:support@patientaccess.com)